



RESIDENTIAL & COMMERCIAL INTERIOR DESIGN

What to Expect from Your Renovation

01

Initial Consultation Meeting

- At the initial consult (conducted on site where possible), we discuss your ideas and make suggestions for improvements to your home. We gauge an understanding of the design brief including spatial planning requirements, budget, trends, styling, flooring, lighting, soft furnishings, finishes etc, and any questions you may have regarding the renovation.
- Photos may be taken to assist with the quotation of the design proposal.
- A fixed design fee will be determined after the consult meeting and detailed design proposal emailed to you for review.
- You will be invoiced for the consultation after the meeting has been completed, and design proposal has been provided.

02

Design Proposal

- A written design proposal will be provided, outlining a detailed account of the service to be provided. This is an open conversation; we are flexible and are happy to adjust our level of service as required to suit your needs.
- Once proposal is agreed upon and accepted by you, you will be invoiced for the first 50% of the fixed design fee. This forms the deposit to get started.

03

Design Brief Meeting

- Next step is a meeting (conducted on site where possible), to discuss the design brief in greater detail. We get to the nitty gritty and ask a lot of questions to fully understand your requirements for the renovation. Discussion points include layout, storage, flooring, furniture, window treatments, lighting, appliances and sanitary ware requirements.
- We conduct a site investigation and measure of the spaces in question, and will need to take photos to assist with the design process.
- A builder or other trades may be introduced at this stage, if required, to advise on structural works.
- Any photos or examples of any 'wish list' ideas you can provide will help us to better understand your requirements. We love to share your Pinterest or other social media 'inspo' albums if you have them, or ask us for help if you are interested but new to this!

04

Concept Presentation Meeting

- The concept presentation will usually take place in our Stepney studio, and on site when required.
- Usually, we will show you a combination of drawings, 3D renders and finishes for your review.
- We welcome any feedback on the design and can discuss any changes at this stage.
- Design can be tweaked as required or redesigned if you don't like it (this rarely happens).

05

Selections

- Selections meetings will be scheduled as required for appliances, sanitaryware, tiles, flooring, soft furnishings, lighting etc. These decisions are instrumental and contribute greatly to the design phase.
- We offer a 'Kitchen Test Drive' service with Blum, where you can see a full sized 3D layout of your kitchen. This helps you to better understand the scale and layout of your kitchen, while assisting with selection of hardware and internal accessories for your project.
- Window treatments will require a separate site meeting for measure and quotation.
- We prefer to attend these meetings with you where possible, to streamline the process and help you with the decision process, for the ultimate result.

06

Revised Drawings

- Up to 2 redesigns are usually included in your design package, and will be presented for discussion at our Stepney studio.
- Joinery selections are made, often last, to tie together other finishes and selection decisions. We will lay out all of your finishes for review.
- Colour selections will be finalised at this stage.
- Revised design changes will be made.
- Final plans will be provided in printed and PDF form for quotation.

07

Final Plans

- Final plans and documentation of selections for the project will be emailed to you in PDF form on completion.
- An invoice will be emailed for the balance of the design fee.
- Referral for cabinet makers, builders or any appropriate trades will be made at this stage, if an introduction has not yet been made.
- Project is quoted by our referred trades.
- Any additional changes to the design after this stage may incur extra charges.

08

Construction

- Once the builder/ trades have been appointed, a commencement date will be determined.
- We make ourselves available to trades for any questions arising. Note: project management is usually provided by our referred builder.

09

Completion

- Upon completion of the project, we ask if the client would mind reflecting on the design process so that we can improve our business. A follow up questionnaire will be offered and we would appreciate any referrals to be posted to social media or by emailing us.
- We would love the opportunity to be able to photograph your completed project to show potential clients the portfolio of work that we have designed.

